# meross

User Manual

■ Safety Information

1. It is recommended that this device is used indoors in a dry location only.
2. Make sure the device is fully plugged in and kept out of reach of children for safety concern.
3. Please do not disassemble the device, otherwise there may be product damage or security risks.
4. Please contact seller for replacement in the event of freight damages.
5. This product should not be exposed to direct sunlight.

■ Installation Guide

1. Download the Meross app.

2. Connect power cable and power the device up.
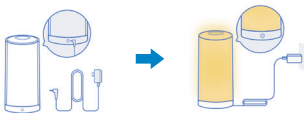
3. Set up the device.

(1) Connect your smartphone or tablet to a 2.4 GHz Wi-Fi network.

(2) Make sure your smart device is covered by strong Wi-Fi signal.

(3) The smart device supports iOS 13/ iPadOS 13 and later. It is recommended that you upgrade your iOS or iPadOS to the latest version before pairing with the smart device.

(4) Launch the Meross app and log in to your account, or if you are a new user, tap Sign up to create a new account.

(5) Tap the "+" icon to select the type of smart device you want to add, then you can just follow the setup wizard to finish configuration.

(6) Relocation of the smart device does not require additional operations provided that it remains on the same network with strong Wi-Fi signal.
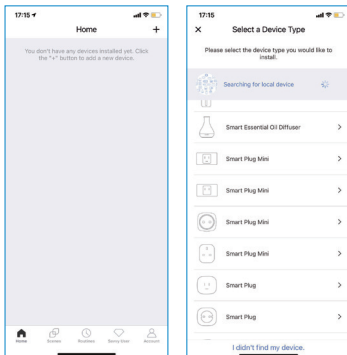
NOTE:

1. If this is not the first time you've added this smart device, you'll have to reset it before going any further.

2. As long as you finish configuration, you'll be able to manage the device in Apple Home app.

3. If the QR code does not work, please try to add the smart device in Apple Home app.

4. Find more at https://www.meross.com/support/.

■ LED and Button Rules
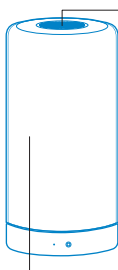
Button

When light is ON
Change color: Short press once.
Change brightness: Long press.
Turn light OFF: Short press twice quickly.

When light is OFF
Turn light ON: Short press once.
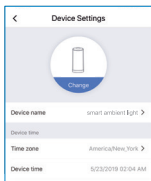**Reset device:** Long press 5 seconds.

Main Light
Flashing slowly: Configuration mode.
Flashing rapidly: Wi-Fi connecting mode.
Flashing smoontly from Red to Green to Blue to Warm to White: Successfully connected.
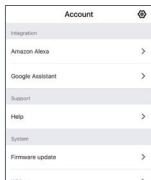
■ How to Use

1. General Settings

Device name:
Change device name.

User manual:
Check user manual.

2. Link Meross to Google Assistant or Amazon Alexa

Account	⚙
Integration	
Amazon Alexa	›
Google Assistant	›
Support	
Help	›
System	
Firmware update	›

Set up the device in the Meross app and link it to the voice assistants.

Link to Amazon Alexa
Go to Account-> Amazon Alexa and allow Meross to link with Alexa.

Link to Google Assistant
Go to Account-> Google Assistant and follow the step-by-step instructions to complete the linking process.

Works with Apple HomeKit

The example commands are as follows :
- -"Hey Siri, turn on the smart ambient light."
- -"Hey Siri, set the smart ambient light to blue."
- -"Hey Siri, dim the smart ambient light by 30%."

WORKS WITH amazon alexa

The example commands are as follows:
- -"Alexa, turn on the smart ambient light."
- -"Alexa, set the smart ambient light to blue."
- -"Alexa, dim the smart ambient light by 30%."

The example commands are as follows:

-*"Hey Google, brighten the smart ambient light."*
-*"Hey Google, set the smart ambient light to blue."*
-*"Hey Google, dim the smart ambient light by 30%."*

■ FAQ

At Meross, we strive to assure your satisfaction. Attached below is a non-exhaustive list of questions that users are mostly concerned about.

1. How do I reset my Meross Smart Ambient Light?

   When light is OFF, hold the button for 5 seconds, it will reset and enter Wi-Fi configuration mode. Note that factory reset will erase all of your custom settings, and you'll have to set it up again.

2. What if I can't control the smart device with the Meross app?

   You can troubleshoot the following:
   - Check if your home Wi-Fi is working properly.
   - Make sure that you have disabled access control in your router and that the smart device is not blocked by the router's firmware.
   - Factory reset your smart device and try to add it again.

3. **How do I manage my Meross device in Apple Home app?**

   Your Meross smart device will be automatically added to Apple Home app after you finish configuration in the Meross app.

4. **I can't pair my device with HomeKit anyhow.**

   Please make sure your iOS is connecting to the 2.4GHz of your home Wi-Fi and you are having iOS 13 or above. Restart your iOS will help due to some system cache issue.

   To learn more, you can visit https://www.meross.com/support/faqs to find solutions for more frequently asked questions.

■ Warranty

   Meross products are covered by a 12-month limited warranty from the date of purchase. Please visit https://www.meross.com/support/warranty for detailed warranty policy and product registration.

Disclaimer

1. The function of this smart device is tested under a typical circumstance described in our specifications. Meross does NOT guarantee that the smart device shall perform exactly the same as described under all circumstances.

2. By using third-party services including but not limitted to Amazon Alexa, Google Assistant, Apple HomeKit and SmartThings, customers acknowledge that Meross shall not be held liable in any way for the data and private information collected by such parties. Meross's total liability is limited to what is expressly covered in its Privacy Policy.

3. Damages arising from ignorance of the SAFETY INFORMATION shall not be covered by Meross aftersales service, nor does Meross take any legal responsibility therefrom.

Customers acknowledge understanding of these articles clearly by reading this manual.

SIMPLE DEVICE
SIMPLIFY YOUR LIFE

Email: support@meross.com
Website: www.meross.com

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