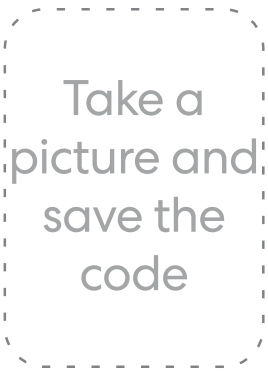
7 Things You Need to Know About HomeKit



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HomeKit Setup Code

Works with Apple HomeKit

1. Wi-Fi request

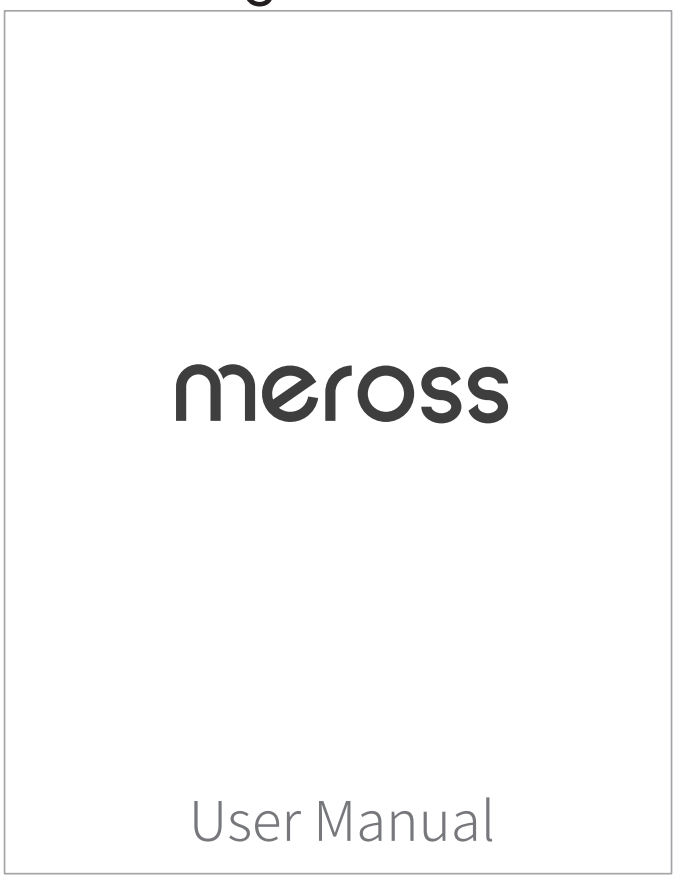
Connect your iOS device to a 2.4 GHz home Wi-Fi while setting up HomeKit. If you use the same Wi-Fi name for both your 2.4GHz and 5GHz Wi-Fi and you fail many times during the setup, you need turn off the 5GHz band for a while. Make sure your smart device is covered by strong Wi-Fi signal during the setup, otherwise it may not respond to the Home app.

2. iOS version request

iOS 13 or later is required to set up and manage this smart device with HomeKit. As iOS 14 has made significant improvements on HomeKit user experience, it is highly recommended that you upgrade to iOS 14 or later.

3. Read the user manual carefully

Read the user manual carefully to set up HomeKit or you might fail. Since much more usful information is covered in **Installnation Guide**, **How to Use** and **FAQ**, Meross user manual will guide you through setting up your device and troubleshooting as needed.

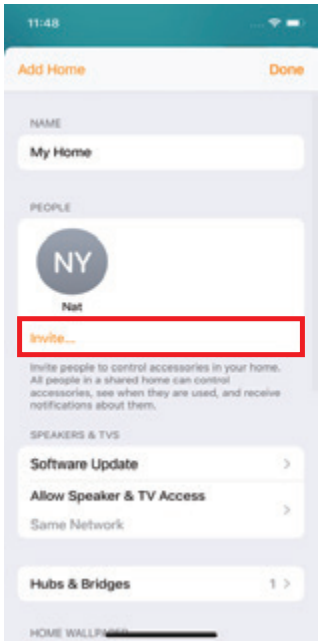


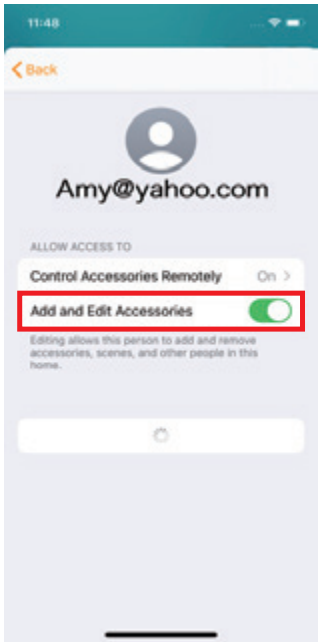
4. HomeKit remote control

Given the safety design of Apple, you will only be able to control your smart device while your iOS device is in the same Wi-Fi network. To enable HomeKit remote control, you need a HomePod, an Apple TV 4K or Apple TV HD, or an iPad. Set any of thses Apple devices in your house as a home hub and connect it to your home Wi-Fi network. Keep in mind that once your home hub is set up, it has to be kept online. If it is powered off or disconnected from the Wi-Fi network, it will fail to respond when you control your smart device remotely.
For more information on how to set up your home hub, check it out at https://support.apple.com/en-us/HT207057

5. Share HomeKit with your family

While tapping the icon on the top left of the Home app, you can invite your families to share control of your devices with the use of the Apple ID. Once they accept your invitation, they'll be able to manage devices in your Home app. You may find that your Scene and Automation settings are not visible on the shared iOS device. That means you don't authorize the user to edit accessories. Enabling the function will solve this issue. For more information, check it out at https://support.apple.com/en-us/HT208709





6. HomeKit Scene and Automation

You can add a Scene by tapping the + icon on the top right of the Home app. For adding Automation, just find it on the bottom menu bar. It can group your smart devices and make them perform automatically. For more information, check it out at https://support.apple.com/en-us/HT208940

7. Meross app and Home app

You may think you don't need the Meross app while you are using the Home app. Well, that's not the case. The Home app won't inform you there's a new firmware available or upgrade the device while the Meross app will. Most importantly, the Meross app can help you find your lost HomeKit setup code when you need to set up HomeKit again. Then how to use the Meross app? You can set up your smart device in the Meross app and it will be automatically added to Apple Home app. Or, you can add the smart device to the Meross app after pairing it with the Home app.

Alright, now you are an expert in HomeKit and you can share your knowledge with your families and friends. May you enjoy your life with Meross and HomeKit. Should you need any help, you can contact support@meross.com.

SIMPLE DEVICE
SIMPLIFY YOUR LIFE

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