Installation Guide

1. Download the Meross app.

2. Plug MSS120 into an outlet near your Wi-Fi router*.

* This is required during setup process only.
* MSS120 supports 2.4GHz Wi-Fi only.

3. Set up the device.

   (1) For Android user. Open Meross app and tap + on the top right, just follow the instructions in Meross app and you will set it up in minutes. If you want to use HomeKit with an iOS device after setup on Android. Just launch your Home app and scan or input the code printed on the device or user manual. No reset or extra configuration needed.
(2) For iOS user, please follow instructions below.

   a. Please ensure that your iPhone or iPad is **connecting to a 2.4GHz Wi-Fi**. Or you may not be able to set it up.

   b. Please make sure you are having **iOS 12 or above**. We recommend you to upgrade to iOS 13 to have better HomeKit user experience.

   c. Use Apple Home app instead of Meross app to set it up. Just launch your Home app and tap “Add Accessory” or + on the top right and follow the instructions. It may take a few minutes and then you’ll be all set. The setup code and QR code are printed on the device and the user manual.
d. If the QR code won’t work, please tap “Don’t Have a Code or Can’t Scan” and choose MSS120. Input the code on the label and wait. You should be able to set it up in a minute.
e. After that, if you’d like to manage your MSS120 in Meross app, please connect your iPhone to the same home Wi-Fi and launch your Meross app and tap + on the top right. It will help you find devices in the same Wi-Fi network. Just tap add and you’ll be able to manage MSS120 in Meross app. For example, upgrading firmware and binding to Amazon or Google voice assistants.

![Meross app interface](image)

Note: 1. According to Apple HomeKit, the only way to set up HomeKit accessory with iOS is Home app. If you don’t want to set up with Home app, you will have to use an Android device.

2. If you can’t setup the device with Home app. It might be that the iOS is having cache issue with Homekit device. Please try to
   a. Reset the device and kill the Home app and retry.
   b. Restart your iOS and retry. (This is important.)
   c. Ensure that your iOS is connecting to 2.4G of your home Wi-Fi.
   d. Have your iOS to forget all other Wi-Fi in your home.

You can also contact us at support@meross.com. We are always happy to help.

4. Relocate MSS120 to your desired place. No extra configuration is required. Please make sure your desired place is covered by Wi-Fi.
LED and Button Rules

Status LED
- Flashing rapidly (twice/sec): Initialization/ Wi-Fi connecting mode/ Reset/Firmware upgrading mode.
- Flashing slowly (once/sec): Configuration mode.
- Solid red: No internet connection.
- Solid green: Socket is ON.
- Off: Successfully connected/Socket is OFF.

Power Button
Press to turn both sockets ON or OFF.
Press and hold (for 5 seconds) until Status LED flashes red rapidly to initiate factory reset process.

How to Use

1. General Settings

Device name:
Change device name.

LED:
Turn on/off LED indicator.

User manual:
Check user manual.

2. Voice Control

Amazon Alexa & Google Assistant:
Check how to pair Amazon alexa and Google assistant on Account->Integration.
3. Apple HomeKit with Siri and remote control (iOS only)

After you finish the setup process. You can control your device with Siri when your iOS is connected to your home Wi-Fi. Learn more at https://support.apple.com/en-us/HT208280

Siri commands are as following:
- “Hey Siri, turn on the outlet.”
- “Hey Siri, turn off the outlet.”
- “Hey Siri, is the outlet on?”

Note: Please replace the ‘outlet’ to the device name you set.

You can share control of your home to your family by inviting them. Learn more at https://support.apple.com/en-us/HT208709

Please be noted that Home app can NOT control your device remotely unless you set up a home hub in your home. Apple requires this hub to fulfil remote control. Learn more at https://support.apple.com/en-us/HT207057

4. Widgets

Widgets are the quick access to your Meross devices and Scenes. To enable it, please go to Account -> Widget to add shortcuts first. And then follow below steps on your smartphones to activate them.

For iPhones:
1. Swipe to the right on your Home or Lock screen.
2. Scroll down to the bottom of your widget list and then tap edit.
3. Scroll down to find Meross and add it.

For Android smartphones:
1. On the home screen, tap and hold on an available space.
2. Tap Widgets, find Meross widget and then add it.
FAQ

At Meross we strive to assure your satisfaction. We are happy to assist at support@meross.com.

1. What devices can I control with the Meross Smart Plug?
   You can control lights, fans, humidifiers, portable heaters, and any small appliances in accordance with the Meross Smart Plug's specifications (up to 10A output).

2. What should I do when my Meross app is unable to control this added device?
   You can troubleshoot the following:
   • If you paired MSS120 with Home app, please add MSS120 again by Meross app.
   • Check whether your home Wi-Fi is connected to the internet or not.
   • Make sure the password of your home Wi-Fi hasn't been changed.
   • Make sure your MSS120 is covered by your home Wi-Fi. Moving it closer to Wi-Fi router or install a Wi-Fi range extender would help.
   • If all else fails, please factory reset your MSS120 and try to add it again.

3. Why my iOS will require me to use Home app when setting it up?
   This is required by Apple iOS. If you want manage your device in Meross app, please launch your Meross app after the setup and tap + on the top right. Meross app will find devices in the same Wi-Fi network.

4. My Home app can’t add the device by scanning the QR code.
   You can tap “Don’t Have a Code or Can’t Scan” and input the code manually.

5. I can’t pair my device with HomeKit anyhow.
   Please make sure your iOS is connecting to the 2.4GHz of your home Wi-Fi and you are having iOS 12 or above. Restart your iOS will help due to some system cache issue.
Warranty

Meross products are covered by a 12 months limited warranty from the date of its original purchase. If any problems occur, please contact support@meross.com for help.

We can only provide aftersales service for products that are sold by Meross or Meross authorized retailers and distributors.
SIMPLE DEVICE
SIMPLIFY YOUR LIFE