

**meross**

User Manual

## **Safety Information**

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- The device is recommended for use indoors and in a dry location only.
- The device shall be used within its published power rating on the instructions.
- Please contact seller for replacement if there is any damage caused by transportation.
- Please plug in the socket in proper condition and away from children.
- Please plug in the socket fully while using for safety concern.
- Please do not disassemble or install the device, otherwise there may cause product damaged or security risks.

# Installation Guide

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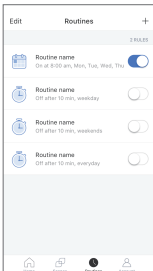
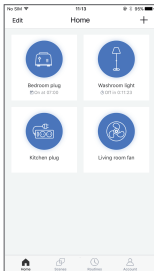
## 1. Download the Meross app.



## 2. Plug Meross Smart Plug into an outlet near main Wi-Fi.\*

- \* Proximity to main Wi-Fi is only required during the initial setup process.
- \* Meross Smart Plug only supports 2.4GHz networks.

### 3. Open Meross app and simply follow the setup wizard for configuration.



### 4. Relocate Meross Smart Plug into a desired outlet, no configuration is required.

# LED and Button Rules —



## ① Button

Press to turn the socket ON or OFF. Press and hold (for 5 seconds) until LED is lit a solid amber to initiate factory reset process.

## ② LED

**Solid amber:** Initialization/ Reset/ Firmware upgrading mode.

**Flashing amber and green slowly:** Configuration mode.

**Flashing green rapidly:** Wi-Fi connecting mode.

**Solid green:** Successfully connected, and the socket is at ON status.

**Solid red:** No internet connection, and the socket is at ON status.

**Off:** The socket is at OFF status or the Meross Smart Plug is powered off.

## FAQ

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At Meross we strive to assure your satisfaction. We apologize for any inconvenience with the installation or operation of the switch and are happy to assist at [support@meross.com](mailto:support@meross.com).

## **1. What devices can I control with the Meross Smart Plug?**

You can control lights, fans, humidifiers, portable heaters, and any small appliances in accordance with the Meross Smart Plug's specifications (up to 13A/16A/10A/16A output for UK/EU/AU/FR version respectively).

## **2. What should I do when the LED is lit a solid red?**

You can troubleshoot the following:

- Check the main Wi-Fi's Internet connection.
- Make sure that main Wi-Fi's password hasn't been changed.
- Make sure your Meross Smart Plug is not too far from the main Wi-Fi.

- Factory reset Meross Smart Plug and try to add it again.

### **3. How do I pair my Meross devices with Amazon Alexa or Google Assistant?**

Visit Account->Amazon Alexa or Google Assistant page within Meross app for pairing instructions.

## **Warranty**

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Meross products are covered by a 24 months limited warranty from the date of its original purchase. If any problems occur, please contact [support@meross.com](mailto:support@meross.com) for help.

We can only provide aftersales service for products that are sold by Meross or Meross authorized retailers and distributors.



# SIMPLE DEVICE SIMPLIFY YOUR LIFE

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