Quick Installation Guide

1. Download the Meross app.

2. Plug MSS425E into an outlet near main Wi-Fi.*

* Proximity to main Wi-Fi is required only during the initial setup process.
* MSS425E only supports 2.4GHz networks.

3. Open Meross app and simply follow the setup wizard for configuration.
4. Relocate MSS425E into a desired outlet, no configuration is required.

**LED and Button Rules**

**Status LED**
- Flashing green slowly (once/sec): Configuration mode.
- Flashing green rapidly (twice/sec): Initialization/ Wi-Fi connecting mode /Reset/Firmware upgrading mode.
- **Solid green:** Successfully connected.

**Power Button**
- Press to turn all outlets and USB ports ON or OFF.
- Press and hold (for 5 seconds) until Status LED flashes green rapidly to initiate factory reset process.

**USB Power LED**
- **On:** The 4 USB ports are ON.
- **Off:** The 4 USB ports are OFF.

**Outlet Power LED**
- **On:** The outlet power is ON.
- **Off:** The outlet power is OFF.
FAQ

At Meross we strive to assure your satisfaction. We apologize for any inconvenience with the installation or operation of the surge protector and are happy to assist at support@meross.com.

1. What devices can I control with the Smart Surge Protector?

You can control lights, fans, humidifiers, portable heaters, and any small appliances in accordance with the MSS425E’s specifications (up to 15A output).

2. What should I do when my Meross app is unable to control the added Smart Surge Protector?

You can troubleshoot the following:
• Check the main Wi-Fi’s Internet connection.
• Make sure that main Wi-Fi’s password hasn’t been changed.
• Make sure your MSS425E is not too far from the main Wi-Fi.
• Factory reset MSS425E and try to add it again.

Warranty

Meross products are covered by a 12 months limited warranty from the date of its original purchase. If any problems occur, please contact support@meross.com for help.

We can only provide after-sales service for products that are sold by Meross or Meross authorized retailers and distributors.
SIMPLE DEVICE
SIMPLIFY YOUR LIFE

Email: support@meross.com
Website: www.meross.com