

meross

User Manual

Safety Information

RISK OF ELECTRIC SHOCK OR BURNS.

- Make sure the power is OFF on the bulb you are replacing.
- Wait until the bulb cools down and then replace it.
- Do not install the bulb with wet hands or when standing on wet or damp surfaces.
- Suitable for use in operating environment between -20°C and 40°C (-4°F and 104°F).
- Not for emergency lighting.

Quick Installation Guide

1. Download the Meross app.



2. Swap the current bulb with your Meross smart bulb.*



* Metal lamp shades may decrease your Meross smart bulb's performance.

3. Set up the device.

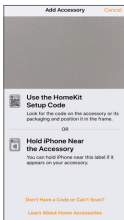
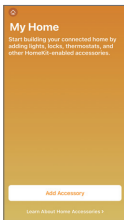
- (1) For Android user. Open Meross app and tap + on the top right, just follow the instructions in Meross app and you will set it up in minutes. If you want to use HomeKit with an iOS device after setup on Android. Just launch your Home app and scan or input the code printed on the device or user manual. No reset or extra configuration needed.



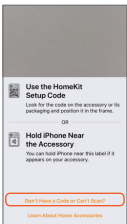
(2) For iOS user, please follow instructions below.

- a. Please ensure that your iPhone or iPad is **connecting to a 2.4GHz Wi-Fi**. Or you may not be able to set it up.
- b. Please make sure you are having **iOS 13 or above**. We recommend you to upgrade to iOS 14 to have better HomeKit user experience.

- c. Use Apple Home app instead of Meross app to set it up. Just launch your Home app and tap “Add Accessory” or + on the top right and follow the instructions. It may take a few minutes and then you’ll be all set. The setup code and QR code are printed on the device and the user manual.

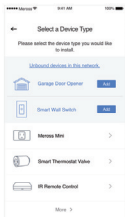


- d. If the QR code won't work, please tap "Don't Have a Code or Can't Scan" and choose MSL120. Input the code on the label and wait. You should be able to set it up in a minute.



- e. After that, if you'd like to manage your MSL120 in Meross app, please connect your iPhone to the same home Wi-Fi and launch

your Meross app and tap + on the top right. It will help you find devices in the same Wi-Fi network. Just tap add and you'll be able to manage MSL120 in Meross app. For example, upgrading firmware and binding to Amazon or Google voice assistants.



Note:

1. According to Apple HomeKit, the only way to set up HomeKit accessory with iOS is Home app. If you don't want to set up with Home app, you will have to use an Android device.
2. If you can't setup the device with Home app. It might be that the iOS is having cache issue with Homekit device. Please try to
 - a. Reset the device and kill the Home app and retry.
 - b. Restart your iOS and retry. (This is important.)
 - c. Ensure that your iOS is connecting to 2.4G of your home Wi-Fi.
 - d. Have your iOS to forget all other Wi-Fi in your home.

You can also contact us at support@meross.com. We are always happy to help.

4. Relocate MSL120 to your desired place. No extra configuration is required. Please make sure your desired place is covered by Wi-Fi.

LED Rules



Blinking 3 times:

Initialization process finished, entering into configuration mode.

Smoothly flashing 2 times:

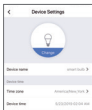
Successfully configured. (For MSL100 & MSL110 only)

Smoothly flashing from Red to Green to Blue:

Successfully configured. (For MSL120 only)

How to Use

1. General Settings



Device name:

Change device name.

User manual:

Check user manual.

2. Voice Control



Amazon Alexa & Google Assistant:

Check how to pair Amazon alexa and Google assistant on **Account->Integration**.

Amazon Alexa:



The example commands are as followings:

- “Alexa, set the smart bulb to red.”
- “Alexa, set the smart bulb warmer.”
- “Alexa, dim smart bulb by 30%.”

Google Assistant:



The example commands are as followings:

- "Hey Google, brighten smart bulb."*
- "Hey Google, set the smart bulb to cool white."*
- "Hey Google, change the smart bulb to magenta."*

3. Apple HomeKit with Siri and remote control (iOS only)

After you finish the setup process. You can control your device with Siri when your iOS is connected to your home Wi-Fi. Learn more at

<https://support.apple.com/en-us/HT208280>

Siri commands are as following:

- "Hey Siri, turn on the livingroom light."*
- "Hey Siri, turn off the livingroom light."*
- "Hey Siri, is the livingroom light on?"*

Note: Please replace the 'livingroom light' to the device name you set.

You can share control of your home to your family by inviting them. Learn more at

<https://support.apple.com/en-us/HT208709>

Please be noted that Home app can NOT control your device remotely unless you set up a home hub in your home. Apple requires this hub to fulfil remote control. Learn more at

<https://support.apple.com/en-us/HT207057>

4. Widgets

Widgets are the quick access to your Meross devices and Scenes. To enable it, please go to **Account -> Widget** to add shortcuts first. And then follow below steps on your smartphones to activate them.



For iPhones:

1. Swipe to the right on your Home or Lock screen.
2. Scroll down to the bottom of your widget list and then tap edit.
3. Scroll down to find Meross and add it.

For Android smartphones:

1. On the home screen, tap and hold on an available space.
2. Tap Widgets, find Meross widget and then add it.

FAQ

At Meross we strive to assure your satisfaction. We apologize for any inconvenience with the installation or operation of the smart bulb and are happy to assist at support@meross.com.

1. How do I reset my Meross smart bulb?

Turn the light switch controlling the bulb to OFF first, then flip the light switch on and off 3 times. Note that factory reset the smart bulb will erase all of your custom settings, and you'll have to set it up again.

2. Can I dim my Meross smart bulb with standard in-wall dimmer?

No. Meross smart bulb does not support standard in-wall dimmer. You can dim it via Meross app.

3. Why my iOS will require me to use Home app when setting it up?

This is required by Apple iOS. If you want manage your device in Meross app, please launch your Meross app after the setup and tap + on the top right. Meross app will find devices in the same Wi-Fi network.

4. My Home app can't add the device by scanning the QR code.

You can tap “Don't Have a Code or Can't Scan” and input the code manually.

5. I can't pair my device with HomeKit anyhow.

Please make sure your iOS is connecting to the 2.4GHz of your home Wi-Fi and you are having iOS 13 or above. Restart your iOS will help due to some system cache issue.

Warranty

Meross products are covered by a 12 months limited warranty from the date of its original purchase. If any problems occur, please contact support@meross.com for help.

We can only provide aftersales service for products that are sold by Meross or Meross authorized retailers and distributors.

SIMPLE DEVICE SIMPLIFY YOUR LIFE

Email: support@meross.com
Website: www.meross.com

Designed in California. Made in China

Supervisor: MRTECH USA Limited

Address: 8825 53 Ave, Elmhurst, NY 11373, USA

Manufacturer: Chengdu Meross Technology Co., Ltd.

Address: No. 1312, Building E6-1, Tianfu Software Park, Chengdu, China

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