1. Download the Meross app. You will need it to set up, manage and upgrade your smart device.

![App Store](image1.png)

![Google Play](image2.png)

![Amazon](image3.png)

2. Plug the smart plug into an outlet with strong 2.4GHz Wi-Fi. You can check it with your smart phone near the outlet.

3. Open Meross app and simply follow the setup wizard for configuration.

1) For Android user. Open Meross app and tap + on the top right. Just follow the instructions in Meross app and you will set it up in minutes. If you want to use HomeKit
with an iOS device after setup on Android. Just launch your Home app and scan or input the code printed on the device or user manual. No reset or extra configuration needed.

2) For iOS user. Please follow instructions below.
   a. Please ensure that your iPhone or iPad is connecting to a 2.4GHz Wi-Fi. Or you may not be able to set it up.
b. Please make sure you are having iOS 13 or above. We recommend you to upgrade to iOS 14 to have better HomeKit user experience.

c. Use Apple Home app instead of Meross app to set it up. Just launch your Home app and tap “Add Accessory” or + on the top right and follow the instructions. It may take a few minutes and then you’ll be all set. The setup code and QR code are printed on the device and the user manual.
d. If the QR code won’t work, please tap “Don’t Have a Code or Can’t Scan” and choose MSS110. Input the code on the label and wait. You should be able to set it up in a minute.

e. After that, if you’d like to manage your smart plug in Meross app, please connect your iphone to the same home Wi-Fi and launch your Meross app and tap + on the top right. It will help you find devices in
the same Wi-Fi network. Just tap add and you’ll be able to manage MSS110 in Meross app. For example, upgrading firmware and binding to Amazon or Google voice assistants.

Note: 1. According to Apple HomeKit, the only way to set up HomeKit accessory with iOS is Home app. If you don’t want to set up with Home app, you will have to use an Android device.
2. If you can’t set up the device with Home app. It might be that the iOS is having cache issue with Homekit device. Please try to
a. Reset the smart device and kill the Home app and retry.
b. Restart your iOS and retry. (This is important.)
c. Ensure that your iOS is connecting to 2.4G of your home Wi-Fi.
d. Have your iOS forget all other Wi-Fi in your home.

You can also contact us at support@meross.com. We are always happy to help.
LED and Button Rules

① LED
Solid amber: Initialization/ Reset/Firmware upgrading mode.
Flashing amber and green slowly: Configuration mode.

Flashing green rapidly: Wi-Fi connecting mode.
Solid green: Successfully connected, and the socket is at ON status.
Solid red: No Internet connection, and the socket is at ON status.
Off: The socket is at OFF status or the Meross Smart Plug is powered off.

② Button:
Press to turn the socket ON or OFF. Press and hold (for 5 seconds) until LED is lit a solid amber to initiate factory reset process.
How to Use

1. General Settings

Device name:
Change device name.

LED:
Turn on/off LED indicator.

User manual:
Check user manual.

2. Voice Control

Amazon Alexa & Google Assistant:
Check how to pair Amazon alexa and Google assistant on
Account->Integration.
3. Apple HomeKit with Siri and remote control (iOS only)

After you finish the setup process. You can control your device with Siri when your iOS is connected to your home Wi-Fi. Learn more at https://support.apple.com/en-us/HT208280

You can share control of your home to your family by inviting them. Learn more at https://support.apple.com/en-us/HT208709

Please be noted that Home app can NOT control your device remotely unless you set up a home hub in your home. Apple requires this hub to fulfill remote control. Learn more at https://support.apple.com/en-us/HT207057.
4. Widgets

Widgets are the quick access to your Meross devices and Scenes. To enable it, please go to **Account -> Widget** to add shortcuts first. And then follow below steps on your smartphones to activate them.

**For iPhones:**

1. Swipe to the right on your Home or Lock screen.
2. Scroll down to the bottom of your widget list and then tap edit.
3. Scroll down to find Meross and add it.

**For Android smartphones:**

1. On the home screen, tap and hold on an available space.
2. Tap Widgets, find Meross widget and then add it.
FAQ

At Meross we strive to assure your satisfaction. We are happy to assist at support@meross.com.

1. What devices can I control with the Meross Smart Plug?
   You can control any small electric appliances in accordance with Meross Smart Plug's specification (up to 15A output). Below are some typical appliances' maximum power supported by Meross Smart Plug.
   
   Coffee Maker: 800 W  
   LCD: 270 W  
   Humidifier: 260 W  
   Toaster: 850 W
   
   Desk Lamp: 235.2 W  
   Heater: 1500 W  
   Iron: 1500 W  
   Tower Fan: 50 W
2. What should I do when the LED is lit a solid red?
   A solid red indicates no internet connection. You can troubleshoot the following:
   • Check the main Wi-Fi's internet connection.
   • Make sure that main Wi-Fi's password hasn't been changed.
   • Make sure your Meross Smart Plug is not too far from the main Wi-Fi.
   • Factory reset Meross Smart Plug and try to add it again.

3. How do I pair my Meross devices with Amazon Alexa or Google Assistant?
   Visit Account->Amazon Alexa or Google Assistant page within Meross app for pairing instructions.
4. Why my iOS will require me to use Home app when setting it up?
This is required by Apple iOS. If you want manage your device in Meross app, please launch your Meross app after the setup and tap + on the top right. Meross app will find devices in the same Wi-Fi network.

5. My Home app can’t add the device by scanning the QR code.
You can tap “Don’t Have a Code or Can’t Scan” and input the code manually.

6. I can’t pair my device with HomeKit anyhow.
Please make sure your iOS is connecting to the 2.4GHz of your home Wi-Fi and you are having iOS 13 or above. Restart your iOS will help due to some system cache issue.
Warranty

Meross products are covered by a 12 months limited warranty from the date of its original purchase. If any problems occur, please contact support@meross.com for help.

We can only provide aftersales service for products that are sold by Meross or Meross authorized retailers and distributors.

Disclaimer

1. The function of this smart plug is tested under a typical circumstance described in our specification. Meross does NOT guarantee that under all circumstances will the smart plug perform the same way as described.
2. By using any third-party services such as Amazon Alexa, Google Assistant, Apple HomeKit. Consumer acknowledge that all data and privacy collected by such third parties are not covered by Meross, nor Meross would take any legal responsibility. Meross only take responsibility for what’s covered by Meross Privacy Policy. Consumer acknowledge understanding this clearly by reading this document.

3. Any damage caused by ignoring WARNING is not covered by Meross aftersales and Meross will take NO legal responsibility. Consumer acknowledge understanding this clearly by reading this document.
FCC Compliance Information Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable
protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

– Reorient or relocate the receiving antenna.
– Increase the separation between the equipment and receiver.
– Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
Consult the dealer or an experienced radio/TV technician for help.

**Canadian Compliance Statement**

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada’s licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement
économique Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes :
1) L'appareil ne doit pas produire de brouillage;
2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Le dispositif rencontre l'exemption des limites courantes d'évaluation dans la section 2.5 de RSS 102 et la conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir
l'information canadienne sur l'exposition et la conformité de rf.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.