Safety Information

• Keep the device away from water, fire, humidity or hot environments.

• Please plug in the socket in proper condition and away from children.

• Do not attempt to disassemble, repair, or modify the device.

• For indoor use only.

• This product should not be exposed to direct sunlight.

• When you leave the product unused for a long time unplug the product from the power outlet.

• Please contact seller for replacement if there is any damage caused by transportation.
Installation Guide

Typical wiring diagram:

1. Download the Meross app.

2. Open Meross app and simply follow the setup wizard for configuration.
   1) For Android user. Open Meross app and tap + on the top right. Just follow the instructions in Meross app and you will set it up in minutes. If you want to use HomeKit with an iOS device after
setup on Android. Just launch your Home app and scan or input the code printed on the device or user manual. No reset or extra configuration needed.

Get the Wires Ready
Use the lineman’s pliers to cut the wire into two part, use the wire stripper to strip the wires about 1 cm.

Get Ready for Use
Attach the two protective covers on and screw both of them from the bottom side.

Note: Meross MS5710’s housing is not waterproof designed, please place it at a dry place.
2) For iOS user. Please follow instructions below.

a. Please ensure that your iPhone or iPad is connecting to a 2.4GHz Wi-Fi. Or you may not be able to set it up.

b. Please make sure you are having iOS 13 or above. We recommend you to upgrade to iOS 14 to have better HomeKit user experience.

c. Use Apple Home app instead of Meross app to set it up. Just launch your Home app and tap “Add Accessory” or + on the top right and follow the instructions. It may take a few minutes and then you’ll be all set. The setup code and QR code are printed on the device and the user manual.
d. If the QR code won’t work, please tap “Don’t Have a Code or Can’t Scan” and choose MSS710. Input the code on the label and wait. You should be able to set it up in a minute.
e. After that, if you’d like to manage your smart plug in Meross app, please connect your iphone to the same home Wi-Fi and launch your Meross app and tap + on the top right. It will help you find devices in the same Wi-Fi network. Just tap add and you’ll be able to manage MSS710 in Meross app. For example, upgrading firmware and binding to Amazon or Google voice assistants.
Note:
1. According to Apple HomeKit, the only way to set up HomeKit accessory with iOS is Home app. If you don’t want to set up with Home app, you will have to use an Android device.
2. If you can’t set up the device with Home app. It might be that the iOS is having cache issue with Homekit device. Please try to
   a. Reset the smart device and kill the Home app and retry.
   b. Restart your iOS and retry. (This is important.)
   c. Ensure that your iOS is connecting to 2.4G of your home Wi-Fi.
   d. Have your iOS forget all other Wi-Fi in your home.

You can also contact us at support@meross.com.
We are always happy to help.
LED and Button Rules

Button
Press to turn the switch ON or OFF. Press and hold (for 5 seconds) until LED is lit a solid amber to initiate factory reset process.

LED
Solid amber: Initialization/ Reset/ Firmware upgrading mode.
Flashing amber and green slowly: Configuration mode.
Flashing green rapidly: Wi-Fi connecting mode.
Solid green: Successfully connected, and the switch is at ON status.
**Solid red:** No Internet connection, and the switch is at ON status.

**OFF:** The switch is at OFF status or the Meross switch is powered off.

**FAQ**

At Meross we strive to assure your satisfaction. We apologize for any inconvenience with the installation or operation of the switch and are happy to assist at support@meross.com.

1. **What should I do when I can’t turn the smart switch on/off manually?**

   Make sure the smart switch is wired correctly.
   - Please pay attention to the difference between input and output sides.
   - Make sure that you restore power to the electric appliance.
2. What should I do when my Meross app is unable to control the added Smart Switch?
You can troubleshoot the following:
• Check the main Wi-Fi's internet connection.
• Make sure that main Wi-Fi's password hasn't been changed.
• Factory reset MSS710 and try to add it again.

3. How do I pair my Meross devices with Amazon Alexa or Google Assistant?
Visit Account->Amazon Alexa or Google Assistant page within Meross app for pairing instructions.

4. Why my iOS will require me to use Home app when setting it up?
This is required by Apple iOS. If you want manage your device in Meross app, please launch your Meross app
after the setup and tap + on the top right. Meross app will find devices in the same Wi-Fi network.

5. My Home app can’t add the device by scanning the QR code.
You can tap “Don’t Have a Code or Can’t Scan” and input the code manually.

6. I can’t pair my device with HomeKit anyhow.
Please make sure your iOS is connecting to the 2.4GHz of your home Wi-Fi and you are having iOS 13 or above. Restart your iOS will help due to some system cache issue.
Warranty

Meross products are covered by a 24 months limited warranty from the date of its original purchase. If any problems occur, please contact support@meross.com for help.

We can only provide aftersales service for products that are sold by Meross or Meross authorized retailers and distributors.